


COMMUNITY UPDATE

OFFICE HOURS

Monday - Thursday,
8am-12pm, 1pm-5pm

Things to Know:

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INSURANCE: If you have not already, please bring your new updated insurance cards at your next visit so we can update our system!
- PATIENT PORTAL:** Please make sure you have access to the BFM Patient Portal. There, you can access a multitude of benefits like requesting prescription refills, paying bills, seeing upcoming appointments and viewing test results! You can also communicate non-urgent concerns and information using the message option!



AFTER HOURS ARE FOR URGENT MEDICAL ISSUES THAT CANNOT WAIT UNTIL THE NEXT BUSINESS DAY: 910.400.1175

This number is for EMERGENT issues outside of business hours only. Non-emergent messages that come through CallMyDoc, our after hours paging system, may not be addressed until the following business day. Of course, CALL 911 if you are having a true medical emergency.

HURRICANE PREPAREDNESS

NOAA is advising an unusually active 2024 hurricane season. Be ready and take action TODAY to be better prepared for when the worst happens. Understand your risk from hurricanes, and begin pre-season preparations now. Make sure you have multiple ways of receiving forecasts and alerts, and know what to do before, during, and after a storm. Click [here](#) for more considerations and ways to prepare.



MAKE A PLAN



BUILD A KIT



STAY INFORMED

LAB PROTOCOL:

PLEASE READ CAREFULLY



When you receive a reminder of your lab appointment, even if it says your appointment is at BFM, ***go to Dosher Hospital or LabCorp***. If the reminder is for your **Pre-Exam**, come to the office. Pre-Exam labs are the *only* labs drawn on-site now.



NEW



ALERT



BFM is pleased to welcome our new medical assistant, Madison! Native to Brunswick County, Madison is an experienced phlebotomist with several years in the medical field and is actively continuing her education even while working with us. She has three fur babies and enjoys traveling and spending time with family and friends.